



ALL LEGAL INFORMATION

Our return policy, trips waivers, terms and conditions, privacy policy.

RELEASE AND ASSUMPTION OF RISK

I acknowledge that I intend to undertake an organized activity with AZUROM LLC. ("AZUROM") and that in order to do this I will need to involve myself in related aspects of such activity including, but not limited to special travel, risks of various kinds and degrees, differing living conditions and foods, a variety of interpersonal interaction and close-quarter conditions, varying types of medical risks, hazards, availability of medical care and support, and differing weather conditions and altitudes and any risks that may come of such. In consideration of, and as payment for, the right to participate in such activities, services or food arranged for me by AZUROM I have and hereby assume all the associated risks and conditions involved with such activities and shall hold AZUROM, its officers, agents, and employees harmless from any and all liability, actions, causes of action, debts, claims and demand of any kind and nature whatsoever which I now have or which may arise out of or in connection with my French Riviera Trip or participation in any other activities arranged for me by AZUROM. The terms hereof shall serve as a release and assumption of risk for my heirs, executors and administrators and for all members of my family, including any minors accompanying me. The limitations and exclusions of liability set out in this Contract apply to the maximum extent permitted by applicable law and survive termination of the Contract for whatever reason. This Release and Assumption of Risk is meant to compliment the Assumption of Risk Provision Found in Section 13, Terms and Conditions, and any additional Assumption of Risk waivers I may have to sign based on my specific travel program.

CLIENT AGREEMENT

- The French Riviera Trip Representative(s) is responsible for the general equipment and logistics of the French Riviera Trip including, but not limited to, the choice of team support, routes, housing, and any change of activities. During the French Riviera Trip, the Representative may assist clients on certain aspects of the French Riviera Trip/activity, or may delegate such provision of assistance to staff members, agents, or third-party support. The Representative, assistant, or any other French Riviera Trip personnel as identified herein will demonstrate reasonable procedures and/or safety information required for the French Riviera Trip or activity. The Client is expected to fully understand these instructions and procedures and comply with them at all times during the French Riviera Trip or activity. It is the Client's responsibility to immediately notify the French Riviera Trip Representative and/or those support staff identified herein if they do not fully understand any and all instructions and procedures that have been explained to them by French Riviera Trip personnel.



- The French Riviera Trip Representative(s), assistants and/or third-party support shall not be responsible for carrying any personal equipment of the Client except where specified in the general instructions provided for your French Riviera Trip. In the instance that the Client willfully hands over and/or is incapable of carrying their personal equipment, the French Riviera Trip Representative(s), assistants and/or third-party support are not responsible or liable for any of the Client's personal equipment.
- The Client understands that they may have to deal with diverse environments including, but not limited to, changes in temperature, weather, terrain, government action or culture. Though not anticipated in France, dangers and medical problems may occur. This environment and living closely in a small group may generate stress problems for the Client. AZUROM shall not be held liable or responsible for any instances laid out in the foregoing paragraph.
- The team Representative to do so may in the interest of safety request the participants to stop any activity, or in such extreme circumstances as required, terminate the entirety of the French Riviera Trip at any time during said French Riviera Trip.
- The Client has filled in all relevant forms and documents truthfully and agrees to the Release and Assumption of Risk.
- You have read all the information supplied to you including the Terms and Conditions and have accepted them without qualification.
- Applicant shall be responsible for making all travel arrangements to and from the originating city, i.e. they shall be solely responsible for all costs, bookings and other transportation related arrangements to and from the city or location from which the French Riviera Trip begins. Alternatively, if the Applicant wishes AZUROM to make such arrangements, they should notify AZUROM of the request in writing via email. AZUROM's receipt of such notification shall not create an obligation of AZUROM to comply with the request, and AZUROM shall bear no costs (damage or otherwise) associated with either arranging travel that is not within the scope and costs of the advertised French Riviera Trip, or the rejection of the applicant's request.
- The Client gives AZUROM permission to use any photographs or video footage taken during the French Riviera Trip in their marketing materials.

TERMS AND CONDITIONS

These are the terms and conditions which will apply to your booking. By booking a French Riviera Trip you agree to be bound to all terms and conditions. Your signature below confirms that you have read and agree to the Terms and Conditions on this form, and that you understand that these terms apply to all in your party (if multiple names appear on the attached invoice).

1. GENERAL STATEMENT

All persons who intend to make a booking, have sent in an application or deposit, have paid for a booking in any amount (partial or full), and/or will or have begun or completed a French Riviera Trip with AZUROM, LLC ("AZUROM") have carefully read and understand the Terms and Conditions that follow and all other Contract Documents. By making a booking by telephone, or on the website www.AZUROM.com, or by email, or facsimile with AZUROM or its Agents, you accept on behalf of yourself and all those named on the booking





including minors and person with disabilities to be bound by these Terms and Conditions and Contract Documents. No persons shall be deemed to have booked a French Riviera Trip and AZUROM shall not assume any obligations and/or liability until timely receipt of the Applicant's properly completed and executed Application Documents, and the deposit (together with the Pre-departure Form, Medical Release, French Riviera Trip Waiver, Payment Invoice, "Contract Documents"). Prior to a proper and timely booking, AZUROM reserves the right to increase or decrease any and all prices. AZUROM, its affiliates, agents and representatives reserve the right to decline any booking at their discretion. The person or persons named on the booking are hereinafter referred to as the "Client". All bookings are made with AZUROM, however AZUROM may utilize the service of agents, affiliates and/or third-party suppliers for various services provided for or associated with your French Riviera Trip. These Terms and Conditions together with the Contract Documents shall constitute the entire agreement between AZUROM and the Client relating to the subject matter herein, and shall constitute a binding agreement. There are no verbal or written; representation(s), warranties, collateral agreement(s), prior agreement(s), description of services, or conditions, other than as expressed herein. The service to be provided is/are the French Riviera Trip(s) referred to in the booking confirmation.

2. CONDITIONS OF CARRIAGE

Carriage by road, air or by sea is subject to the individual carriers conditions. AZUROM's liability for death, and/or personal injury, and/or loss of and/or damage to luggage may be limited by the conditions in this agreement, international conventions, treaties, or any applicable law including the Athens, Warsaw or Montreal Conventions.

3. MEDICAL

Clients are obligated to review, complete, sign and return to AZUROM the Medical Information and Release Form as outlined in the Contract Documents. In addition, Clients are asked to review their Medical Information and Release Form as it relates to their French Riviera Trip. Any questions, comments or decisions related to the Client's physical or mental suitability for an French Riviera Trip shall take place between the Client and their medical practitioner. The Client must complete the medical form honestly, accurately and disclose all medical history and information. AZUROM will review the information submitted, and keep the information in accordance with the privacy policy as outlined in Medical Information Form. AZUROM reserves the right to challenge any information submitted, ask for further information or clarity on certain points, or reasonably reject or rescind a client's booking based on the medical information presented to AZUROM. In the event the Client has made a booking with AZUROM and subsequently is unable to complete the required medical form for any reason by the dates specified in the Contract Documents and/or Payment Invoice, AZUROM reserves the right to treat the booking as cancelled, and applicable cancellation penalties apply.

a. The Client acknowledges and understands Medical facilities vary from country to country and AZUROM makes no representations and gives no warranties in relation to the standard of such treatment. The Client agrees and acknowledges the risks, dangers, and limited availability or lack of any medical care associated with such travel and, together with all limitations of liability found in this document and the Contract Documents including those found in Medical Information and Release Form, absolve AZUROM of any liability of such risks, dangers and failure to provide medical care.

b. The Client understands the honest completion of the Medical Information and Release Form will assist all concerned in an emergency situation. In the event there is a dispute between AZUROM and the Client in regard to the Client's physical or mental suitability for an French Riviera Trip, the matter will be referred to a medical professional at the Client's expense.





c. AZUROM must be notified in writing at the time of booking of any medical conditions, pregnancy, physically or mentally challenged conditions or disabilities which may affect fitness to travel. AZUROM shall not be held liable for the Client's failure to notify AZUROM of any such conditions, and the Client assumes all risk for failure to disclose all aforementioned medical conditions. The Client's failure to notify AZUROM of such conditions may result in the client being refused travel, in the case, that results in cancellation, 100% of the cancellation fees are the responsibility of the Client. Some French Riviera Trips may be unsuitable for Clients due to age, mobility, pregnancy or physical or mental conditions. It is the Client's responsibility to check prior to booking. AZUROM may refuse to carry pregnant women over 24 weeks or Clients with certain mental or physical conditions. AZUROM is not required to provide any special facilities unless it has been agreed to do so in writing. AZUROM will do its best to meet Clients special requests including dietary, but such requests do not form part of the Contract and therefore the AZUROM is not liable for failing to provide these requests.

4. CURRENCY

AZUROM sells its French Riviera Trips in United States Dollars (USD).

5. BOOKING DEPOSIT

At time of booking a non-refundable deposit is required per person per French Riviera Trip as indicated on your Payment Invoice. The following are AZUROM's booking deposit schedules:

- Bookings more than 180 days prior to departure shall require a deposit as indicated by the Payment Invoice.
- Bookings more than 60 days but less than 180 days prior to departure shall require a deposit, plus first payment as indicated by the Payment Invoice.
- Bookings less than 60 days prior to departure shall require full payment as indicated by the Payment Invoice. All payments must be made 60 days Prior Departure.

The non-refundable deposit should be sent to AZUROM. Some French Riviera Trips may require a higher deposit or full payment at the time of booking. If deposit is different from that outlined in this clause, AZUROM will notify the Client of this requirement at the time of booking and detailed on the Payment Invoice.

6. FINAL PAYMENT AND ACCEPTANCE OF BOOKING

a. Final Payment: Acceptance of the Client's booking shall be confirmed in writing by AZUROM. Please refer to the confirmation invoice and/or confirmation email for details regarding final payment. Payment of the balance of the French Riviera Trip is 60 days. If full payment is not received by the due date, then rates and French Riviera Trip space cannot be guaranteed and AZUROM has a right to cancel your French Riviera Trip and keep any and all Client deposits. If a booking is made 90 days or less before the departure date of the first service booked, then the full payment amount is payable at the time of application and booking; failure to remit the full amount shall deem the French Riviera Trip voidable by AZUROM as it was not properly booked by the Client.

b. Client Details: In order for AZUROM to confirm and guarantee the Client's travel arrangements, the Client must provide all Client details with their final invoice payment as per the dates specified in the Contract Documents. If the Client does not provide all details 60 days or more before departure a fee of \$250 USD will





be charged to the Client. In the event where client details have not been received by AZUROM 45 days prior to the Client's French Riviera Trip departure, AZUROM reserves the right to treat the French Riviera Trip as cancelled and the participant acknowledges that their spot on the French Riviera Trip will be forfeited, and full penalties will apply. Client detail requirements may vary by French Riviera Trip.

c. Traveling with Children: The minimum age for Clients traveling on a French Riviera Trip is based on the French Riviera Trip chosen. An adult over the age of 21 must accompany every 2 children under the age of 18. All inquiries with respect to children are subject to review and approval by AZUROM, which maintains and reserves the right to restrict the number of travelers under the age of 18 on French Riviera Trips. If the adult accompanying the child is not the child's parent, then a "Parental Consent Guardianship Form" must be signed by the parent or legal guardian and received by AZUROM prior to departure.

d. Credit Card Charges: AZUROM shall not be responsible for any charges applied to credit card transactions and shall not refund or return any fees by third parties as incurred during the transaction of the French Riviera Trip cost.

7. CANCELLATION / TERMINATION OF FRENCH RIVIERA TRIP BY THE CLIENT

General Cancellation- The cancellation charges are expressed hereafter as a percentage of the total French Riviera Trip price, excluding insurance:

- Cancellation 90 days or more before departure: Loss of deposit, which minimum value shall be no less than \$500.00 USD, but can vary based on French Riviera Trip as specified in the French Riviera Trip documentation or AZUROM website.
- Cancellation 61- 90 days prior to departure: 25% of French Riviera Trip Cost as listed on website
- Cancellation 60 days prior to departure: 50% of French Riviera Trip Cost as listed on website
- Cancellation 59 days or less prior to departure: No Refund
- Cancellation at or after trip departure: No Refund
- Custom French Riviera Trips may vary in cancellation policy from those described herein, and will be detailed at time of booking.

8. CANCELLATION / TERMINATION OF FRENCH RIVIERA TRIP BY AZUROM

AZUROM reserves the right to cancel any French Riviera Trip for any reason, but will not cancel a French Riviera Trip less than 60 days before departure except for force majeure as outlined in Section 17, for local permitting issues or any other reasonable concern. When a French Riviera Trip is cancelled by AZUROM, the Client may choose between a full refund of all monies paid, or, if offered in the sole discretion and option of AZUROM, any alternative French Riviera Trip offered by AZUROM at no extra cost to the Client save for any local payments required as outlined in the final Contract Documents for the alternative French Riviera Trip and/or any other literature or itinerary received by the Client from AZUROM. AZUROM is not responsible for any direct, incidental, consequential damages, expenses or losses that the Client may have incurred as a result of the booking including, but not limited to, visas, vaccinations, non-refundable flights or rail, non-refundable car parking or other fees, loss of earnings, or loss of enjoyment and opportunity. If the alternative French Riviera Trip chosen is of a lower value than that originally booked, then the Client is entitled to a





refund of the price difference. If the Client is offered a refund but requests an alternative tour of a higher value than that originally booked, then the Client must pay the difference in price. Where a significant element of the French Riviera Trip cannot be provided, AZUROM will make suitable alternative arrangements for the continuation of the French Riviera Trip. If it is not possible to provide a suitable alternative or the Client reasonably rejects any suitable alternatives, AZUROM will provide the Client a refund of unused French Riviera Trip portions.

9. UNUSED SERVICES

There will be no discounts or monies refunded for missed or unused services, including the Client's voluntary or involuntary termination/departure from French Riviera Trip, which includes but is not limited to sickness, death of a family member etc, late arrival on the French Riviera Trip, or premature departure either voluntarily or involuntarily.

10. PRICES AND SURCHARGES

No price increases will be made to a booking 30 days or less before departure. AZUROM reserves the right to impose surcharges (price increases) up to 30 days before departure due to unfavorable changes in exchange rates, increases in transportation/fuel costs, increases in local operator costs, taxes, or if government action should require us to do so. AZUROM will absorb 5% of any such surcharge. If the surcharge/price increase is for more than 5% then the remainder will be charged. If any surcharge results in an increase of more than 35% of the French Riviera Trip cost, excluding insurance premiums, the Client may cancel the booking within 14 days of notification of the surcharge and obtain a full refund of all monies paid to AZUROM (excluding French Riviera Trip Cancellation Insurance Premiums and/or flights). All cancellation requests shall be received in writing via email with a reply from AZUROM.

11. BROCHURE AND WEBSITE VALIDITY / WARRANTY OF STATEMENTS

The prices in this brochure and website are based on the rates and costs in effect at time of the printing the brochure or posting on the website. AZUROM reserves the right to alter any and all prices.

12. CHANGES

- a. Changes made by AZUROM: While AZUROM will endeavor to operate all French Riviera Trips as advertised, reasonable changes in the itinerary may be made where deemed necessary or advisable by AZUROM. If AZUROM makes a major change, AZUROM will inform the Client as soon as reasonably possible if there is sufficient time before departure. When a major change is made the Client may choose between accepting the change, obtaining a full refund of all monies paid to AZUROM (excluding Trip Cancellation Insurance Premiums and/or flights) or accepting any alternative French Riviera Trip offered by AZUROM. The definition of a major change is deemed to be a change affecting at least one in three full French Riviera Trip days of the itinerary. If the major change is due to force majeure or unforeseen circumstances no compensation is payable. Some changes to the itinerary may happen on French Riviera Trip as a result of unforeseen circumstances or local situations. Any changes made to alter the itinerary as a result will be made with full authority of the Trip Representative and any direct or indirect cost incurred as a result will be the responsibility of the Client.
- b. Transfer to another departure (by Client): A transfer from one French Riviera Trip to another can only be made more than 90 days before departure date and only if approved in writing by AZUROM. If such a request is accepted by AZUROM, AZUROM reserves the right to charge up to the deposit amount of the first booked French Riviera Trip. Any request to transfer received less than 90 days before departure will not normally be





accepted. In this case the Client must cancel the booking and then re-book on another French Riviera Trip. The Client may only transfer the booking to a departure date in the current season and may not transfer the booking to future seasons. Any such transfers will be regarded as cancellations and cancellation fees will apply.

c. Transfer of name: If the Client is prevented from traveling on the French Riviera Trip booked by circumstances such as those which would permit a claim on a standard cancellation insurance policy, the booking may be transferred to another person, provided they meet all the requirements relating to that French Riviera Trip and have read, understood and agree to the Terms and Conditions of this contract. More than 90 days before departure, up to the deposit amount of the French Riviera Trip will apply. Within 60 days name transfers are not permitted.

d. Amendments: Any amendments to a file within 90 days of a departure will depend on availability and will be on a request basis. Any extra costs incurred for making the change will be charged to the client's final balance.

13. ACCEPTANCE OF RISK

I understand traveling with AZUROM, LLC may involve risks (and rewards) above and beyond those encountered on a more conventional holiday, and that I am undertaking a French Riviera Trip with inherent dangers. I understand I am traveling to geographical areas where, among other things, the standard of accommodation, transport, safety, hygiene, cleanliness, medical facilities, telecommunications and infrastructure development may not be of the standard I am used to at home or would find on a conventional trip or holiday. I have read and understood the AZUROM TRAVEL, LLC information literature and documents for this French Riviera Trip I am undertaking and have provided details of any pre-existing medical conditions I may have to AZUROM, LLC representatives. I accept these risks and obligations and I fully assume the risks of travel. I fully and forever release and discharge AZUROM, LLC. and all other related, affiliated, associated or otherwise connected corporations, partnerships, individuals and other entities and all of their respective officers, directors, employees, contractors, agents, successors and assigns (collectively, the "Releasees") from any and all costs (including, without limitation, actual legal costs), claims, demands, actions, causes of action and liabilities whatsoever for any and all losses, damages, death or injuries to persons or loss of property, which may be sustained by me in connection with or in any way relating to this trip, due to any cause or reason whatsoever including, without limitation, the reckless, willful or negligent actions or omissions of the Releasees or any other person or persons. Optional Activities: I understand during my trip there may be opportunities to undertake activities, which do not form part of the itinerary. I understand AZUROM, LLC makes no representations about the safety or quality of the activity, or the standard of the independent operator running it. I also understand AZUROM, LLC is in no way responsible for my safety should I elect to enter into such optional activities. With full knowledge of the above, I may still elect to partake in the activity, and if I do so, I assume full responsibility for any risks involved, and the waiver and release of the Releasees set out in the foregoing paragraph shall apply to such optional activities.

14. AUTHORITY ON FRENCH RIVIERA TRIP

By booking with AZUROM, the Client agrees to abide by the authority of the French Riviera Trip Representative or AZUROM representative. The Client must at all times strictly comply with the laws, customs, foreign exchange and drug regulations of all countries visited. If the Client is affected by any condition, medical or otherwise, that might affect other people's enjoyment of the French Riviera Trip, the Client must advise AZUROM at the time of booking. Should the Client fail to comply with the above or commit any illegal act when on the French Riviera Trip or, if in the opinion of the French Riviera Trip Representative, the Client's behavior is causing or is likely to cause danger, distress or annoyance to others AZUROM may terminate that Client's travel arrangements without any liability on AZUROM's part and the





Client will not be entitled to any refund for unused or missed services or costs incurred resulting from the termination of the travel arrangements.

15. GUARANTEED DEPARTURES

AZUROM guarantees selected departures at their sole discretion. This guarantee of departure is subject to force majeure situations, and AZUROM reserves the right to remove the guaranteed designation at anytime due to circumstances beyond reasonable control. AZUROM will not be held accountable for any indirect cost resulting to the client for this action.

16. TRAVEL DOCUMENTS

a. The Client must be in possession of a valid passport required for entry, departure and travel through each destination point along the itinerary of the French Riviera Trip, (passport must be valid 6 months past the return date), all visas, permits, and certificates including vaccination certificates, insurance policies required for the whole of the journey. The Client accepts full responsibility for obtaining all such documents, visas and permits prior to the start of the French Riviera Trip and is solely responsible for any adverse consequences resulting from missing or defective documentation. Any information or advice given by AZUROM regarding visas, vaccinations, climate, clothing, baggage, special equipment, etc. is purely advisory, provided as a courtesy to the Client, and AZUROM is not responsible for any errors or omissions as to the information provided.

b. To expedite the issuing of AZUROM travel documents please note that all French Riviera Trip related travel documents such as vouchers, itineraries and invoices will be sent via email once full payment has been received by AZUROM. AZUROM reserves the right to impose a fee for those Clients who wish to receive paper documents.

17. FORCE MAJEURE

AZUROM shall not be liable in any way to the Client for death, bodily injury, illness, damage, delay or other loss or detriment to person or property, or financial costs both direct and indirect incurred, or for AZUROM's failure to commence, perform and/or complete any duty owed to the Client if such death, delay, bodily injury (including emotional distress or injury), illness, damage or other loss or detriment to person or property is caused by a Force Majeure Event. Force Majeure Event's are defined as one whose occurrence was not reasonably foreseeable at the time of entering into this Contract and which is beyond a party's reasonable control. Such events include but are not limited to, an Act of God, war or war like operations, terrorist activities or threat thereof, civil commotions, labor difficulties, whether or not AZUROM is a party thereto, interference by authorities, political disturbance, howsoever and wheresoever any of the same may arise or be caused, riot, insurrection and government restraint, fire, extreme weather or any other cause whatsoever beyond the reasonable control of AZUROM.

18. INSURANCE

It is mandatory that all Clients obtain travel insurance with a minimum medical coverage of \$100,000 USD while travelling with AZUROM and this insurance must cover personal injury, medical expenses, repatriation expenses, and evacuation expenses. Clients must be able to provide proof of their insurance purchase and adequate coverage as per the required amounts above if requested by the Trip Representative or AZUROM Representative. It is strongly recommended the coverage be extended to include cancellation, curtailment, and all other expenses that might arise as a result of loss, damage, injury, delay or inconvenience occurring to





the Client. AZUROM shall have no liability for loss, theft of or damage to baggage or personal effects. Personal belongings lost or stolen, are not subject to reimbursement by AZUROM. Losses due to ordinary wear and tear or Force Majeure events are not reimbursable. AZUROM does not accept responsibility for and in no event shall be liable for loss or damage of valuables or other articles left in or on facilities used by AZUROM including, but not limited to, hotels, pensions, campsites, homestays, vessels, expedition vehicles, or any other mode of transportation. When the Client has obtained travel insurance through AZUROM, the Client acknowledges that he or she is satisfied with the levels of insurance arranged by AZUROM. Where the Client has declined to purchase insurance through AZUROM, the Client acknowledges that the cost of the French Riviera Trip does not include insurance, and that the Client is required to obtain separate coverage at an additional cost. When obtaining travel insurance from a source other than AZUROM the Client must ensure the insurer is aware of the type of travel to be undertaken.

19. STANDARDS ON FRENCH RIVIERA TRIP

The Client acknowledges the quality of the products and services, including accommodations, transport and all other services related to the French Riviera Trip that are organized by AZUROM or its representatives are likely to be different in standard to what the Client may reasonably expect at home. Further, the Client understands, appreciates and accepts any variance in quality or level of service as a part of the French Riviera Trip travel experience. All arrangements made by AZUROM are done so with best of intentions to match any description provided, however, the Client reasonably allows for local conditions to influence products and services.

20. RESPONSIBILITY FOR YOUR FRENCH RIVIERA TRIP

All services herein are organized by AZUROM. Notice is hereby given that all arrangements made on behalf of the Client are made by organizers on the sole condition that the organizers shall not be held responsible for any injury, death, accident, delay, loss, damage or irregularity which may be occasioned through acts of any AZUROM and/or persons engaged in carrying out the arrangements. AZUROM acts as an agent for transport companies, hotels and other contractors and shall not be held liable for any injury, damage, loss, delay or irregularity that may occur, including, but not limited to, any defect in a vehicle or any other form of conveying a traveler, acts of God, detention, delays or expenses arising from quarantine, strike, riots, theft, Force majeure events, civil disturbance, government restriction or regulation, accident by aircraft, boat, bicycle, motor vehicle or any other form of transport or in any hotel or guest house, pension, or other form of accommodation. The Client acknowledges that the quality of the products organized by AZUROM including accommodations and all other services related to the French Riviera Trip which are organized by AZUROM, are not within the control of AZUROM and that in any event the quality of such products may be compromised by local conditions. Accordingly, the Client hereby releases AZUROM from all claims and causes of action arising from any damage, loss of enjoyment, inconvenience, or injuries related to the quality of such products. The information contained on AZUROM's website and related marketing materials is correct to the best of AZUROM's knowledge and AZUROM accepts no liability for any inaccuracies contained herein. AZUROM reserves the right to alter any itinerary in progress or service at any time without penalty to AZUROM. Any additional expense or cancellation shall be borne by the customer. The organizer reserves the right to withdraw or refuse any service to any customer at the discretion of the organizer. Payment of deposit is taken as acknowledgement and agreement to these terms and conditions.

21. DISCOUNTS

All discounts and reduced pricing are applied at AZUROM's discretion.



22. CLAIMS AND COMPLAINTS

If a Client has a complaint against AZUROM, the Client must first inform the French Riviera Trip Representative at the earliest opportunity to allow the grievance to be rectified. If satisfaction is not reached, the Client must contact an AZUROM representative while on a French Riviera Trip in order to ensure that AZUROM is provided the opportunity to rectify the matter. Failure to indicate dissatisfaction while on the French Riviera Trip may bar or reduce the Client's ability to claim compensation from AZUROM. If satisfaction is still not reached through these means on a French Riviera Trip, then any further complaint must be put in writing to AZUROM via email at info@azurom.com, no later than three days after the final day of the Client's French Riviera Trip. AZUROM will not accept any liability for claims received after this period. It is the responsibility of the client to be familiar with and follow AZUROM's claims and complaints process.

23. SUPPLIERS CONDITIONS

Airlines, railways, coach and shipping companies and other suppliers have their own booking conditions or conditions of carriage, and the Client will be bound by these as far as the relevant transport provider or supplier is concerned. Some of these conditions may limit or exclude liability on the part of the relevant transport provider or other supplier, and they are often also subject to various international conventions. AZUROM's liability will be limited to and shall not exceed that of its suppliers. The Client is precluded from making a double recovery by making the same claims and seeking the same recovery against AZUROM and its suppliers.

24. LOCAL CONDITIONS

France is considered a very safe country. The Client acknowledges he or she will be visiting places where the political, cultural and geographical attributes present certain risks, and physical challenges greater than those present in her or his daily lives. By booking travel with AZUROM, the Client acknowledges she or he has considered the potential risks and challenges, and expressly assumes the risks attendant to such travel conditions. The Client is solely responsible for acquainting themselves with customs, weather conditions, physical challenges and laws in effect at each stop along the itinerary, and are encouraged to locate or make contact prior to embarkation with his/her local embassy or consulate in each destination.

25. OPTIONAL EXTRAS

Optional extras do not form part of the French Riviera Trip or contract. It is understood and accepted by the Client that any assistance given by the French Riviera Trip Representative or representative in arranging optional extras does not impose liabilities of any kind on AZUROM. Accordingly, the Client hereby releases AZUROM from all claims and causes of action arising from any damages, loss of enjoyment, inconvenience, or injuries related to the quality of such products. Optional extras include, as example, but are not limited to, rafting, horseback riding, sightseeing flights and other extras that are not included in the French Riviera Trip price.

26. SEVERABILITY

In the event that any term or condition contained herein is unenforceable or void by operation of law or as being against public policy or for any other reason, then such term or condition shall be deemed to be severed from this Agreement or amended accordingly only to such extent necessary to allow all remaining Terms and Conditions to survive and continue as binding.



27. SUCCESSORS AND ASSIGNS

These Terms and Conditions shall insure to the benefit of and be binding upon AZUROM and the Client and their respective heirs, legal personal representatives, successors and assigns.

28. ERRORS AND OMISSIONS

Although AZUROM has made a concerted attempt to verify the accuracy of statements made herein, AZUROM cannot be held responsible for any error, omission or unintentional misrepresentation that may appear in their brochure, travel documents, or on the website.

29. PRIVACY POLICY

AZUROM will provide personal information to suppliers and carriers to enable the operation of the services requested. AZUROM will do all reasonably possible in endeavoring to protect personal information.

30. FINANCIAL SECURITY

To ensure French Riviera Trip arrangements are fully protected, all monies received as payment for French Riviera Trips booked with AZUROM will be deposited in an account with Chase Bank in the USA. Money is held in until the French Riviera Trip is completed or the services comprising the French Riviera Trip have been paid for by AZUROM.

31. APPLICABLE LAW AND CHOICE OF FORUM

This Agreement shall be governed by, and construed in accordance with, the laws of the State of Texas without regard to applicable conflict of law provisions.

32. UPDATING OF TERMS AND CONDITIONS

AZUROM reserves the right to update and amend these terms and conditions at anytime. It is the responsibility of the Client to keep updated with any changes. The current version of terms and conditions will always be found on the website www.AZUROM.com and will be the terms referred to in any dispute.

PRIVACY POLICY

AZUROM will provide personal information to suppliers and carriers to enable the operation of the services requested. AZUROM will do all reasonably possible in endeavoring to protect personal information.

AZUROM TRAVEL DATA PROTECTION POLICY

Updated: May 1st, 2018





AZUROM travel is committed to processing data in accordance with its responsibilities under the GDPR and other subsequent laws. If you have any questions about our data protection policy, you can contact us at info@azurom.com

This data protection policy ensures AZUROM LLC: Complies with data protection laws, follows good practices, is transparent about how it stores and processes individuals' data, protects itself from the risks of a data breach, protects the rights of staff, customers, and partners

INFORMATION WE COLLECT ABOUT YOU

For the purpose of providing a travel service to you, AZUROM travel may collect and hold personal information such as:

- Your name, date of birth, gender, postal address, telephone number, email address, passport details, medical information and travel insurance details (where required).
- Details of the products and services you have purchased from us or which you have enquired about, together with any additional information necessary to deliver those products and services and to respond to your inquiries.

HOW IS YOUR PERSONAL INFORMATION USED?

AZUROM travel may collect, use or disclose your personal information, either directly or through booking partners, for the purposes of offering or booking travel services on your behalf, such as your name, age, address, phone number, e-mail address, emergency contact information, passport information, travel medical information (where required), insurance details, nationality, residency, nutrition preferences, trip evaluations, travel and accommodation preferences, comments you provide us, trip destination information, and payment-related information. This personal information enables us to provide you with trip information, book flights, accommodations, process payments, and provide similar travel services.

If you book an AZUROM travel trip, AZUROM LLC may rely on local third party French Riviera Trip providers. Please be aware that AZUROM LLC may be required to provide certain personal information to our third party French Riviera Trip providers for the purposes of delivering your experience. When you book travel services with us, you consent to collection, use and disclosure of your personal information by AZUROM LLC—and the corresponding collection and use by the relevant travel partners or suppliers—for the purposes of administering and delivering the travel services you requested.

NEWSLETTERS AND CONTACT FORMS

We may also collect personal information, including contact information such as name, address, and phone number or email address if you elect to fill out one of our contact forms, subscribe to our newsletter, or request information from us via email. We use this personal information for the purposes of delivering the information you request.

EUROPEAN RESIDENTS: TRANSFERS OF DATA OUTSIDE EUROPE

Please note that if you are resident in the UK, European Union or European Economic Area ("EEA") we may hold your personal information outside of the EEA. For instance, your personal information may be held by us in United States (which has been recognized by the European Commission as having an adequate level of privacy protection).





We may also need to transfer your personal information to travel suppliers and other third parties outside of the EEA, for instance where a supplier is based outside of the EEA. Countries outside of the EEA may not have the same level of privacy laws as exist in the UK, Canada and the EEA. We will take reasonable steps to ensure that your privacy rights are protected.

HOW IS YOUR PERSONAL INFORMATION PROTECTED?

We have implemented measures designed to help protect personal and sensitive information provided to us. We maintain reasonable administrative, technical and physical safeguards in an effort to protect against unauthorized access, use, modification and disclosure of personal information that is in our custody and control.

CHANGES TO THIS PRIVACY POLICY

It may be necessary for AZUROM LLC to amend or make revisions to this Data Protection Policy. If we make a change to the Policy, the revised version will be posted on our website. Please refer to this Data Protection Policy for the latest information about our personal information practices.



Who is Céline and Azurom



This photo was taken in Nice, “jardin de Cimiez” where you can find Roman ruins, a Franciscan monastery, and the Matisse Museum. This special spot combines centuries-old olive trees and many layers of history.

A spot not to be missed on the tour of course 😊

Azurom was born out of a true passion for the French Riviera, "La Côte d'Azur", and all it can offer.

"My name is Céline, founder of Azurom, a boutique travel company based in the USA. I was born and raised on the French Riviera.



I worked for the Tourism Board of the French Riviera before pursuing careers in Cultural Anthropology, and Fundraising.

I have been appointed “Ambassadrice Côte D’Azur” in 2018 in recognition of my work in this region.

Azurom is a product of all these experiences that allow me to bring complete bespoke experience, just for you.

I love working with small group of travelers.

I handpick all the service professionals and vendors I work with.

I love to point to all my favorite restaurants, romantic spots, viewing spots.



SOME TESTIMONIALS

These are copied from various Azurom online Social Medias

Philip C. Taiwan: *"Azurom is really the way to go, if you plan on visiting the French Riviera. Céline knows the best ways to enjoy the area. We're so glad to have met her. Looking forward to the next time"!*

Corina P. Norway : *"Great trip organized by Azurom. Céline knew where to take us depending on the weather and our mood. Was fun having her plan our weekend and not spending one minute reading maps and restaurant reviews in order to have a good time. Highly recommend this holiday planner!"*

Anne-Sophie B. Paris: *"What an amazing stay!.... Céline has always very good advices on where to go, she is a real insider - knowing the region by heart since her childhood. I strongly recommend!"*

Eugenia B. Italy: *"... We were happy to make this choice and we had a great time! Thank a lot, Céline!"*

Elizabeth M. USA: *"My family adored this! ...good as any top resort accommodations. (...) so easy for us. Merci! We had a wonderful vacation!"*

Antti I., Germany: *"We spent a lovely family week ... Everything was smooth and well thought through"*



About Azurom Donation to Sea Shepherd Conservation Society (SSCS)

SSCS is an international non-profit, marine wildlife conservation organization. Azurom supports their initiative. One of the main appeal of the French Riviera is the Mediterranean Sea. We believe it is important to preserve its rich wildlife and beauties. \$30 will be donated to SSCS when you travel with Azurom LLC.

If you wish to donate more or know more about their initiatives around the World, please check out their website: www.seashepherd.org

